

Policy Conditions

Please note the following policy conditions applicable under a Captain Cover policy.

Policy Conditions and limitations

- The gadget(s) must not be more than 1 years old, must be purchased in the UK as new, or if refurbished, purchased directly from the manufacturer, and you must be able to provide evidence of ownership when it is requested. Evidence of ownership should include the make, model and IMEI/serial number of the gadget and must be in your name or, you must be in possession of a UK gift receipt.
- You must take all available precautions to prevent any loss or damage.
- This insurance only covers gadgets bought in the countries within the territorial limits of the policy which are the United Kingdom of Great Britain & Northern Ireland, the Isle of Man and the Channel Islands.
- Cover applies throughout the territorial limits of the policy and is also automatically extended to include use of the gadgets anywhere in the world for any trip, and is subject to any repairs being carried out in the UK by repairer approved by us. No cover is provided for claims where you are travelling to a country where the Foreign, Commonwealth & Development Office (FCDO) have advised against all but essential travel. You can check the FCDO travel advice at www.fco.gov.uk.

Evidence of ownership in the event of a claim

A document to evidence that the gadget you are claiming for belongs to you. This can be a copy of the till receipt, delivery note, UK gift receipt or, if the gadget is a mobile phone, confirmation from your Network Provider that the mobile phone has been used by you.

Full details are confirmed within the policy wording. By purchasing a policy you agree to the terms of this policy including understanding the policy conditions declared to adhere to. Please contact us if any doubt or if there are any questions.

Email: assist@captaincover.co.uk

Telephone: **0333 400 8179**